

## Quality Council Monthly Meeting

### December 18, 2024 \* 10:00 a.m. to 12:00 p.m.

**In-Person Location:**

**UNH IOD Conference Room, 5 Chenell Drive, #301, Concord, NH 03894**

**Online Zoom Information:**

<https://communitypartnersnh-org.zoom.us/j/87053527284?pwd=ZzR4OGpyN1pBTGozbUZtVm51REhZQT09>

Meeting ID: 870 5352 7284 Passcode: 199249

Welcome and Introductions: <ul style="list-style-type: none"> <li>• Update from Emily Manire, Chair</li> </ul>	10 Mins.
Review and Approval of Minutes: November Minutes (VOTE)	5 Mins.
Complaint Data Review (Melissa M. Nemeth, Esq., Director, Office of Client and Legal Services and Erica Ross-Skianes, Compliance Officer)	20 Mins
New Hampshire Case Management Assessment and Training Project (Kate Brady) <ul style="list-style-type: none"> <li>• Update from HSRI (Human Services Research Institute) and IOD on case manager training development and launch</li> </ul>	30 Mins
Bureau of Developmental Services Update (Jessica Gorton)	15 Mins
Committee Updates: <ul style="list-style-type: none"> <li>• Data (Chair, Emily Manire)</li> <li>• Rules and Regulations (Chair, Stephanie Patrick) (<b>VOTE on HEM 519 Letter</b>)</li> <li>• CIS/Recreation (Chair, Karen Hatch)</li> <li>• Housing (Chair, Marissa Berg)</li> <li>• Person Centered Planning (<b>VOTE on Letter to BDS</b>)</li> <li>• Self-Advocacy Groups (Kelly Ehrhart, Isadora Rodriguez-Legendre)</li> <li>• Membership Committee (Chair, Isadora Rodriguez-Legendre)</li> <li>• Vision and Goals Committee (Cathy Spinney)</li> </ul>	20 Mins
Other Business and Announcements <ul style="list-style-type: none"> <li>• Planning the January 2025 Meeting</li> </ul>	5 Mins.
Public Comment	15 Mins

If additional accommodations or information is needed, please contact Carrie Duran, Council Administrator at [nhcasdq@gmail.com](mailto:nhcasdq@gmail.com).

[www.nhqualitycouncil.org](http://www.nhqualitycouncil.org)